

Hygiene Protocol and protective measures for travel in times of Corona Travel smart to Africa

With this overview, we like to inform you about the 'new' reality of travelling and need to point out that nose-mouth-masks are mandatory during certain processes of your journey and that appropriate additional hygiene measures must be taken. Since unforeseen changes in regulations are to be expected at any time, we recommend as a preventive measure that you always do a Covid-19 Test prior to your departure in your home country and carry a certified negative PCR Test result with you. In most cases, this test must have been carried out within 72 hours before entering the country of destination.

The purpose of this document is also, to give you reassurance, that our partners on the ground have taken preventive measures in line with WHO recommendations to ensure your safety and wellbeing whilst travelling.

Obligatory certified negative PCR test result on entry into the country of destination

For entry into **Kenya, Rwanda, Seychelles and Tanzania** all travellers are required, to present a valid certified negative PCR Covid-19 test result from an approved laboratory. The test must be taken within 72 hours before entry into the destination country.

Compulsory tests on re-entry into Germany

When re-entering Germany from a so-called risk area, travellers are obliged to carry out a PCR Test immediately after re-entering Germany. The costs for this test are currently free of charge. The test result must be sent by the traveller himself to the relevant health authority (Gesundheitsamt). In order to be released from the 14-day compulsory quarantine by the health authority in the Federal State Hessen for example, a medical certificate must be provided in addition to the negative test result, so that you would have to see your doctor in addition to the test in order to obtain the same.

We therefore recommend that you register for the PCR Test at the Airport with a medical certificate before your return flight, so that you can immediately complete the official requirements in one go after landing. It is being discussed in any case, that the costs for a test for returning travellers from so-called risk areas should be taken over by the travellers. You find further information on this in our point at the end of this document:

Important information for re-entry into Germany

Covid-19 Test at Frankfurt /Main Airport as well as at Munich Airport

As the regulations of the authorities in the destination countries as well as for the airlines can change at short notice, we do recommend travelling with a certified negative COVID 19 test result. This test should have been carried out within 72 hours before entering the destination country. A Centogene Test Centre has been set up at Frankfurt Airport, where short-term testing facilities are also available. The costs range between EURO 59 - 139 per test, depending on how quickly the test result is needed. International verification of the test result is possible for an additional fee. Please make sure that you register for the test online in good time and pay for it in advance, in order to have shorter waiting times on site. In case of an obligatory presentation of a certified test in your destination country, please also make sure that you register for a certified test, as you can then also download the test result in other languages. Further information on the location of the test centre, opening hours and procedures can be found at:

<https://www.centogene.com/de/covid-19/testing/testen-am-frankfurter-flughafen.html>

Medi Care also offers Corona Tests for air travellers at Munich Airport in the Medical Centre (Terminal 1, Area E). Registration is necessary by telephone 089 - 97563399. Further information is available at:

<https://www.munich-airport.de/notfallambulanz-594918>

Test centres have also been established or are under discussion at other departure airports in Germany.

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Remember to also pre-register for the corresponding test before your return flight and to pay for it in advance as well, as in return your waiting time at the Test Centre is shorter with the proof of the paid invoice. You receive this after registration by email and can thus provide the same on your mobile phone.

Prior to your flight

Please always have your nose-mouth-mask at hand if you are not already wearing it. Make sure that you are free of any health restrictions before travelling. We also recommend carrying spare masks in your hand luggage.

At the Airport

Please always comply with the hygiene regulations for disinfecting your hands as well as the sneezing and coughing etiquette. Please observe the floor markings and redesigned waiting areas, to keep as much distance as possible. As keeping a distance may not be possible in every situation, you are required to wear your nose-mouth-mask throughout the airport building. Depending on the region and country there are currently different rules regarding recommended or mandatory wearing of nose-mouth-masks. Plan your arrival at the airport earlier than usual, as the additional measures as well as the boarding would require more time for these procedures.

On board of the aircraft

The paper of the German Aviation Industry Association (BDL) states: "The cabin air in our aircraft is cleaned with high-performance filters: HEPA filters reliably remove viruses, bacteria, fungi and dust from the cabin air. The air on board is completely replaced every three minutes. The airflow in the aircraft flows vertically from top to bottom, not horizontally." This information can be found at the following link: <https://www.bdl.aero/wp-content/uploads/2020/06/Anhang-2-Vorsichts-und-Schutzma%C3%9Fnahmen.pdf>

Despite this effective and regular cleaning, most airlines have made the wearing of a nose-mouth-mask compulsory in their General Conditions of Carriage. In the Lufthansa press release of 02.06.2020, for example, it says: "To protect the health of all persons on board, you are obliged to wear a nose-mouth-mask during boarding, during the flight and when leaving the aircraft. This obligation does not apply to children up to the age of six years or to persons who are demonstrably unable to wear a mask for health reasons or because of a disability. The mask may be temporarily removed for consumption of beverages and food on board, for communication with deaf persons, for identification purposes and for other necessary activities incompatible with the wearing of a mouth and nose protector. Both so-called everyday masks made of fabric and medical protective masks can be used to cover the mouth and nose". Onboard service may be reduced to the bare essentials if necessary. No open meals and drinks are served.

Some airlines, such as KLM and Air France, currently require the wearing of an approved surgical mask during the flight.

Similarly, some airlines are currently introducing the mandatory proof of a negative PCR Test result, which usually needs to be issued less than 48 hours prior to the physical check-in. We would of course inform you about such requirements for our destinations, should we be aware of them before your journey. However, changes at short notice are to be expected at any time. Should such a regulation be introduced for your return flight from your holiday destination, we naturally assist you in organising the corresponding PCR Test. The costs for such a test must be borne by the travellers themselves.

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On arrival in your destination country

Please note that in all airports in our destination countries, appropriate hygiene measures are taken to protect the health of all employees and travellers. These measures vary slightly from country to country, just as we know from the individual Federal States in Germany or other European countries. At the airports in our destination countries, there are usually disinfectant dispensers and distance markings. Temperature screenings may be taken on entry. If an increased temperature or fever is detected, it is to be expected that further medical examinations would be ordered by the authorities. We strongly recommend that you only travel in a healthy condition.

Transfers on site

The drivers of our local partner agencies are usually regularly tested before their assignments. Transfer vehicles are aired after each use and disinfected at the most important contact points such as door and seatbelt handles. During the welcome and during transfers it is usually obligatory to wear a nose-mouth-mask. Before entering tourist facilities, body temperatures may be measured.

Domestic flights

During domestic flights, airlines require passengers to wear a nose-mouth-mask during the entire flight. Sports aircraft are usually disinfected from the inside after each flight. All passengers are also required to disinfect their hands before boarding.

In the properties

The maximum guest capacity would be reduced at most properties to limit social contacts as much as possible. On arrival, luggage is usually carefully disinfected on the handles. Surfaces and equipment in public areas that can be touched are also regularly disinfected and cleaned. Hand disinfectants are generally available to guests in their rooms, in common areas and on the safari vehicles. To ensure everyone's health, body temperature is usually checked once a day to both, guests and staff, depending on the accommodation. Service personnel are generally required to wear a nose-mouth-mask. Guests are generally asked to also do so, when moving around in closed public areas of the properties. Wherever possible, guests are usually assigned a service person for the entire stay, the same applies to housekeeping staff as well as the guide. Staff returning to their place of work are carefully checked and remain in isolated locations until they are deemed ready to interact with guests at a distance.

We reserve the right that due to official regulations, services may not be provided in full and restrictions may apply, such as limited use of a wellness area, swimming pool or gym for example.

On Safari

Most properties usually occupy their safari vehicles with a maximum of four people wherever possible. Safari vehicles are regularly disinfected. As the safari excursions from the camps are usually carried out in open safari vehicles, the guides wear a nose-mouth-mask, if requested by the guests or if the minimum distance between the driver and the first row of the vehicle is not generous enough. In most camps, guests are currently not allowed to use the passenger seat next to the driver on the open safari vehicle.

On road safaris with a closed safari vehicle, such as in Tanzania as well as for any airport transfers, it usually is also compulsory to wear a nose-mouth-mask. Even if it may not be compulsory at the time of travel, we recommend protection by a nose-mouth-mask in closed vehicles for your own protection.

One activity that is currently not carried out for obvious reasons is visiting local village communities, for example in Tanzania, to gain a small insight into the life of the Maasai, Datoga or Hadzabe Tribes. These activities are usually optional and are subject to a supplement cost anyway. Naturally, it is still possible to exchange in theory on these subjects and of course any support to assist community projects in place is much appreciated.

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Restaurants

In the restaurants, tables are usually at least 2 to 2,5 m apart. The number of people per table is usually also limited, so that distance can also be considered here. To meet the hygiene standards, buffets are usually not being used. Meals are prepared and served individually under strictly controlled conditions. The employees naturally have the necessary protective materials at their disposal during preparation. Service personnel are generally required to wear a nose-mouth-mask.

General

Due to the regulations of individual properties and the general recommendation to have as few common points of contact as possible when travelling, many suppliers require to receive copies of the guests passports in advance, so that the properties no longer need to scan those at check-in. Therefore, we kindly ask you to send us your passports in advance as a pdf. We would then make these available to our local partner agency, which in turn would send those to the reservation teams of the respective properties. By sending us a copy of your passport, you agree that we pass on your passport copy to our local partner agency for the above-mentioned purposes.

Emergency plan

The teams of the properties in our destinations are usually briefed by a medical doctor on the most important hygiene practices and implement those accordingly. Usually, the properties also keep an isolated room available, which could be occupied if there is a suspicion of illness. If the suspected case is confirmed, a doctor is usually available around the clock to provide further care and assist with transport to a professional environment. Lodges usually have medical emergency partners within reach who determine and guide the further procedure in case of a suspected case.

We have always taken out an obligatory temporary membership with Amref Flying Doctors respectively with Flying Doctors Society for our clients and their travels in Eastern Africa anyway. There are similar models in Southern Africa, where our clients are usually 'automatically' covered by their accommodation.

A concern for travel to Africa may be that local medical care may not be available as we are used to in Germany or Europe. Therefore, we have additionally informed ourselves: an ADAC Foreign Health Insurance Premium with a Plus membership would currently also apply in case of a sudden case of Corona in our destination countries and, in case of medical necessity certified by the ADAC medical team, would allow a return transport, so that the medical care could then take place here in Germany. You find detailed information on this in the ADAC insurance conditions. A similar organisation to ADAC in Germany would be TCS in Switzerland and should you be a resident of Switzerland, you may like to check their policies accordingly. The same applies to the International Health Insurance coverage of the Hanse Merkur Versicherung.

Currently, travellers who would be tested positive for corona due to symptoms en-route in Tanzania and have a complication-free course of corona may be quarantined in the accommodation of their choice and would be cared for by a trained person from the service with appropriate requirements. The costs of the quarantine are to be paid by the travellers themselves and we are currently looking into possible insurances in this regard.

International Health Insurance

Please also check your existing international health insurance for you and your fellow travellers to the extent that it would provide necessary repatriation in the event of a Corona infection diagnosed on site, if this was deemed necessary from a medical point of view. Adjust your insurance cover if necessary.

Important information for re-entry into Germany

When re-entering the Federal Republic of Germany from a so-called risk area according to the RKI list of countries, there is currently a 14-day compulsory quarantine, whereby the regulation on the quarantine obligation is issued by the Federal States in their own responsibility and is partially cancelled with the presentation of a negative PCR Test result with a with a doctor's certificate on return. Further information on the quarantine

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regulations can be found on the website of the Federal State of Germany you are entering. Kindly check with your home country, should you be returning to another country than Germany. The corresponding letter from the German Federal Ministry of Health can be found under the following link and the overview of the Federal States of Germany below:

https://www.rki.de/DE/Content/InfAZ/N/Neuartiges_Coronavirus/Risikogebiete_neu.html

<https://www.bundesregierung.de/breg-de/themen/coronavirus/corona-bundeslaender-1745198>

Package Tour

Please note that the package tour you have booked with us also provides you with insurance cover to the extent that we would naturally assist you in any case, for example if, due to unforeseen circumstances, your return journey has to be made earlier than originally planned and your flight booked with us has to be rebooked accordingly. As always, you would receive a 24-hour emergency number with your travel documents from our respective long-standing local partner agency as well as from us, your tour operator Bush Legends GmbH. Both 24-hour emergency numbers are manned by one person, not a computer or call centre. We have been working in all our destinations with privately run and mostly small partner agencies for many years, professionally and reliably. This also means for you that you can be sure that your journey is perfectly organised on the one hand and on the other hand that you have a professional contact person in case something really needs to be reorganised with the current situation.

Nose-Mouth-Mask

You are going to receive a nose-mouth-mask with your travel documents from us as your tour operator. This mask is made of 100% organic linen from the Vieböck Weaving Mill in Austria and was sewn in Germany. We purchase it from the high-quality and at the same time sustainable fashion label Playa y Chalet from Wiesbaden. During the test runs it was important for us to choose a material that feels comfortable, both when worn for a long time and in hot temperatures. We think that we have succeeded in implementing these criteria with our nose-mouth-masks. We deliberately had our nose-mouth-masks sewn without a nose clip and with a high-quality elastic band.

For our family travellers we have also produced a smaller nose-mouth-mask sewn from a pleasant linen-hemp fabric mixture, which fits smaller faces of children and teenagers.

Please note in any case that our two models for nose-mouth-masks are not medical masks. You are going to find further information on this on the care instructions in the packaging.

Flexibility

Thanks to the good networking with our local partners, we quickly learn when changes occur on site. We always aim to react flexible and solution-oriented, keeping the priority of the health protection of our customers as well as our colleagues on site. Of course, we do our utmost to provide you with all information as quickly and transparently as possible, before the journey through us and if necessary whilst on tour, through the teams of our local partner agencies.

Nevertheless, we recommend that you also regularly check the website of the Ministry of Foreign Affairs about your destination country. You can do this under the following link by entering your target country:

<https://www.auswaertiges-amt.de/de/aussenpolitik/laender/>

Before you return to Germany, please also check the website of your local health authority (Gesundheitsamt) again to be informed about any possible new regulations in place.

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Additional recommendations to protect yourself when travelling

Check in online, whenever possible.

Only touch door handles, swing doors and elevator buttons with your forearm.

A contactless greeting with a 'Namaste' and smile is international, respectful and friendly.

Have replacement nose-mouth-masks in your hand luggage.

Also helpful in hand luggage are your own disinfectant liquid and throat lozenges.

Take your own reusable bottle for drinks with you when you travel.

Avoid small rooms and common areas.

Do not exchange equipment such as binoculars, cameras and mobile phones.

Personal travel experiences in Africa during the pandemic

We personally travelled to Tanzania in July/August 2020 to get a first-hand impression of the reality and additional protective measures that are implemented by our selected local partners and to be able to provide you with first-hand information as a responsible tour operator. My conclusion from this journey is, that the additional measures of our selected partners are being implemented in an exemplary manner and that we can offer trips for our customers to our selected local partners with a very good conscience.

Distance regulations on safari and on the beach in Africa can hardly be better implemented anywhere else in the world at present and our responsible and long-standing local partners can hardly wait to welcome you back to our magical continent very soon. It is the perfect time to experience a safari during the actual Peak Season with only a few other travellers. The great animal migration in the Masai Mara and Serengeti is only one of the absolute highlights, which you can experience with a little safari luck as exclusive as rarely before. You are going to find our detailed report on this journey in our blog on our website soon.

This summary is constantly been updated and adapted according to the developments.



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