

February 2021

## Our client information for travelling during the Corona Pandemic

Dear Travel Agency Partners,

Especially now it is a huge advantage for travel planning to have competent and responsible advice. We are here for you, well informed, in close exchange with our local partner agencies and familiar with the entry regulations of our destination countries.

Considering the current situation, we have coordinated with our local partners to offer as much **flexibility** as possible for new bookings. As the accommodation we use, is predominantly small, exclusive, and particularly in demand, the flexible booking conditions also vary accordingly. Therefore, we cannot give a general valid standard condition for more flexibility. We would inform you accordingly of these on request together with our proposal.

An additional **Corona Travel Insurance** provides extra security. We do recommend to getting such an insurance for your clients in your home country.

We also like to emphasise that we select our local service providers responsibly and, of course, also include the hygiene protocols in our decision-making process when selecting accommodation. You find further information on our website under **News**, such as our Hygiene Concept, which summarises essential details in this regard from our destinations. You also receive the entry regulations for your destination country from us together with your proposal. Furthermore, you receive our Important Travel Information with relevant details. On request we provide you with an overview of our destination countries with the entry regulations in short format.

At this point we would also like to say **thank you** to you as our partner travel agencies, to continue to place your trust in us by placing new bookings in a time of constant challenges. These are important signals of confidence and light on the horizon for both, us, and our local partners. An equally big thank you goes to our travel agencies, for postponing travel projects rather than cancelling, when the booked journeys do not materialise due to official requirements. This cooperation is essential for us and especially for our local partners.

We look forward to continuing our partnership and common efforts and to organising the travel arrangements of our mutual clients, for them to look forward to well-deserved holidays and enjoying their travel dreams in Africa in person.

Very best wishes,



Yours Ellen Spielberger and your committed Bush Legends Team



Travel more conscious. Travel with Bush Legends.