

04th January 2022

## Our client information for travelling during the Corona Pandemic

Dear Travel Agency Partners,

What remains with the dynamics going on, is the great advantage of a competent, responsible and trustful contact for travel planning. We are here for you, well informed, in close exchange with our local partner agencies and familiar with the entry regulations of our destination countries.

The accommodation we use for our projects, is predominantly privately owned, small, exclusive and particularly in demand. Therefore, booking conditions also vary accordingly, so that we cannot provide any general special conditions for new bookings at this point. We are confident that our projects can continue to be carried out safely and responsibly. Nevertheless, considering the current situation, we regularly check with our local partners to remain **flexible** if required and are happy to inform you of booking conditions on request for your specific proposal.

An additional **Corona Travel Insurance** provides extra security. We recommend to getting such an insurance in addition to a Travel Withdrawal Insurance for any travels nowadays for your clients in your home country.

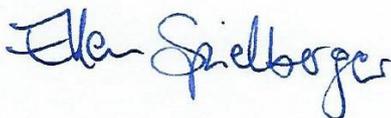
We have always selected our local service providers responsibly and naturally now also include the hygiene protocols in our decision-making process when selecting accommodation. You find further information on our website under **News**, such as our Hygiene Concept, which summarises essential details in this regard from our destinations. You also receive the entry regulations for your destination country from us together with your proposal. Furthermore, you receive our Important Travel Information with relevant details for current travels.

Naturally, we also consider the facilities for testing in the destination country when putting together the programme for our mutual clients, so that testing can take place ideally at the lodge before the international flight back home, should this requirement remain.

Dear Travel Agency Partners, we also thank you from the bottom of our hearts, to continue looking ahead and placing your trust in us by booking and operating new travel projects in times of constant challenges. These are important signals of confidence and light on the horizon for our local partners and for us. The outstanding feedbacks from the travels of our mutual clients are a wonderful reward for this. Whilst travelling continues to re-start slowly and surely, we remain equally **grateful** to our travel agencies and mutual clients, for having postponed travel projects rather than cancelling, when the booked journeys could not materialise due to official requirements. This cooperation is essential for our local partners as well as for us.

We look forward to continuing our partnership and common efforts in organising great travel arrangements for our mutual clients, for them to look forward to wonderful safari holidays and enjoying their travel dreams in Africa in person.

Take care and very best wishes,



Yours Ellen Spielberger and your committed Bush Legends Team



Travel more conscious. Travel with Bush Legends.